State of New Jersey Department of Health and Senior Services

> Patient Safety Reporting System

Module 1 – Overview and Administrative Functions

- 2004 New Jersey Patient Safety Act (P.L. 2004, c9) was signed into law.
- Established a serious preventable adverse event reporting system including:
 - Mandatory Reporting and
 - Voluntary Reporting

- Statute designed to improve patient safety in hospitals and other health care facilities.
- This new Reporting System is designed to help health care facilities submit new events and RCAs to fulfill the law's mandatory reporting requirements.

Course Contents:

- I. Overview of the Patient Safety Reporting Process
- II. Accessing the System
- III. Adding/Editing Users

Patient Safety Reporting System Overview Overview

- 1. Submission of initial event information
 - Within 5 business days of event discovery
 - Patient Safety (DHSS) receives automated notification
- 2. Patient Safety reviews the initial event
 - Determines if the event is reportable
 - Facility receives email on event determination

Patient Safety Reporting System I. Overview – Continued

- 3. RCA submission required for reportable events
 - Within 45 days of initial event submission
 - Patient Safety receives notification when an RCA is submitted
- 4. Patient Safety reviews RCA
 - Determines if reporting criteria are met
 - If not initially met, Patient Safety provides feedback and facilities edit information until requirements are met

- Each facility will have two Facility Admin Users (Patient Safety Liaison)
- 2. Patient Safety will set up access for Facility Admin Users

3. Facility Admin Users can assign additional

internal users

- Access to enter/edit information
- Point people for communications from Patient Safety
- 4. Reporting System accessible to assigned users through "myNewJersey" Network (portal) nj.gov/health/ps/report

NOTE: all users are required to self register for access to the portal.

	Choose the Appropriate Logon Option
Click here to logon to My New Jersey	Registered Users
Click here to register for the Patient Safety Application	Go To Register
Department of Health and Senior Services P.O. Box 360, Trenton, NJ 08625-0360 Phone:(609) 633-7759 Confidential Fax: (609) 984-7707	

	Registration I	nformation	
Business Name			
Contact Name	U		
Email Address			
Reenter Email Address			
User ID			
One time user authorization key			

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HEW JERNEY	<i>MY</i> newj	ersey	
equest access to Patie	nt Safety Reportin	sg 2. Link your Patient Sa	fety Reporting service to your myNewJersey account
this page to tell us abo	out yaur myNewJe	rsey account by picking one of the three c	hoices belaw:
. I already have a my	NewJersey acco	unt. Link it to my DHSS Patient Safety	Reporting information:
ny cog on io io		and hity passimolia to	
Pick a Los On ID	wJersey accoun	yet. I'll create a new one now and lin	nk it to my DHSS Patient Safety Reporting information:
Pick a password			Question you want us to ask
Cetype your password			Your answer
First name	jeff		Email address
Last name	hannon		Retype your email address
All items in B are requ	ired if you're creat	ng a new account. Your name and email a	address are filled in based on Step 1, but ignore them and use choice A instead i

THE OFFICIAL WEB SITE FOR THE STATE OF NEW JERSEY	Services A to Z 1 Departments/Agencies 1 FAQs
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Welcome pat merrigan	logout change profile enter authorization code choose start page content layout help
Premier E-Business Services	
Sign up for Premier E-Business Services	Suide
Role Manager	Locate Events Travel & Tourism Home Add an Event
Search / Undate	
Search / Opdate	
Send Mail to Clients	
DHSS Applications	
Select a link below to access the application:	
DHSS Patient Safety Reporting System	
	10
	12

Patient Safety Reporting System III. Adding/Editing Users

- 1. Facility Admin Users can set up new Facility Users
 - Access to enter/edit information
- 2. Add New User
 - Enter information
 - Assign roles/facilities
 - Facility Admins responsible for maintaining additional users

Ш/. Adding/Editing Users – Continued User Maintenance Main Screen



State of New Jersey Department of Health and Senior Services Patient Safety Reporting System

Logged in as: sfacility

HEALTH SENIOR SERVICES

Home

Add Event View Events Resources User Maintenance

User\Facility Maintenance

- This screen is used for maintaining users and facilities
- Create New User

	Detail	User Name 📃	Email <	Is Approved 📃	Create Date <	Last Login Date 📃
					×	✓
Ð	View	facilityWriterA	gman@gmail.com	True	10/7/2010	12/13/2010
Ð	<u>View</u>	pmuser	tulemon@gmail.com	True	11/19/2010	11/19/2010
Ð	View	SFacility	mw2@doh.state.nj.us	True	10/23/2010	12/13/2010

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III. Adding/Editing Users – Continued Add New User

Logged in as: sfa	cility	Home Add Event	<u>View Events</u>	Resources L	lser Maintenance
		Create User			
1. Select Role	S				
🗏 facAdmin 🔳	rptReader 🔲 rptWriter				
2. Enter User	Info				
	First Name:				
	Last Name:				
	User Name:				
	Email:				
	Authorization Key: OCqTnhbY				
3. Select Facil	ity				
Select All:	Facility Name	Address	-	City	
	AMBULATORY CARE CENTER	1133 EAST CHESTNUT AVENUE		SOUTH VINELA	٧D
	TEST FACILITY	33 WEST 33RD		FORT LEE	
					Create User

- III. Adding/Editing Users Continued
 - 3. Edit User Information
 - Update email
 - Change user roles
 - 4. Delete User Information

Only Facility Admins can perform these functions

III. Adding/Editing Users – Continued Edit User Information

State of New Jersey

Department of Health and Senior Services Patient Safety Reporting System

Logged in as: sfacility

HEALTH

Home Add Event View Events Resources

Resources User Maintenance

User\Facility Maintenance

- This screen is used for maintaining users and facilities
- Create New User

De	etail	User Name 📃	Email <	Is Approved 📃	Create Date 📼	Last Login Date 📃
					×	×
⊕ <u>Vi</u> e	iew	facilityWriterA	gman@gmail.com	True	10/7/2010	12/13/2010
⊕ <u>Vi</u>	iew	pmuser	tulemon@gmail.com	True	11/19/2010	11/19/2010
🕀 🔽	iew	SFacility	mw2@doh.state.nj.us	True	10/23/2010	12/13/2010

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III. Adding/Editing Users – Continued Edit User Information

State of New Jersey

Department of Health and Senior Services Patient Safety Reporting System

Logged in as: sfacility

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HEALTH SENIOR SERVICES

Home Add Event View Events Resources User Maintenance

User Information

Roles:

🗹 facAdmin

Main Info:

User Name	SFacility
Email	mw2@doh.state.nj.us
One time user authorization key	WmedSL9z
Is User Revoked	False
Is Approved	\checkmark
Is Online	$\overline{\checkmark}$
CreationDate	10/23/2010 2:07:19 AM
LastActivityDate	12/13/2010 11:44:37 AM
LastLoginDate	12/13/2010 11:44:37 AM
Edit User Info	

Return

III. Adding/Editing Users – Continued **Edit User Information**

	1.5	100	8-33		1.01	-	1.17
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Y						100	

Jersey Department of Health and Senior Services Patient Safety Reporting System

Logged in as: stacility

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HEALTH SENIOR SERVICES

Home Add Event View Events Resources User Maintenance

COL	1007	orm	atic	
			aut	

Roles:

I facAdmin I rptWriter

rptReader

Main Info:

User Name	SFacility
Email	mw2@doh.state.nj.us
One time user authorization key	WmedSL9z
Is User Revoked	False
Is Approved	
Is Online	
CreationDate	10/23/2010 2:07:19 AM
LastActivityDate	1/4/2011 10:10:53 AM
LastLoginDate	1/4/2011 10:10:53 AM
Update Cancel	

Return

- 1. ALL users must register on "myNewJersey" network
- 2. Two admin users (the Patient Safety Liaisons) created by Patient Safety for each facility
- 3. Facility admin users can create additional users

Patient Safety Reporting System Next Module

- 1. Preparing to enter an Event
- 2. Entering an Event
- 3. Patient Safety Review of Event and Communication