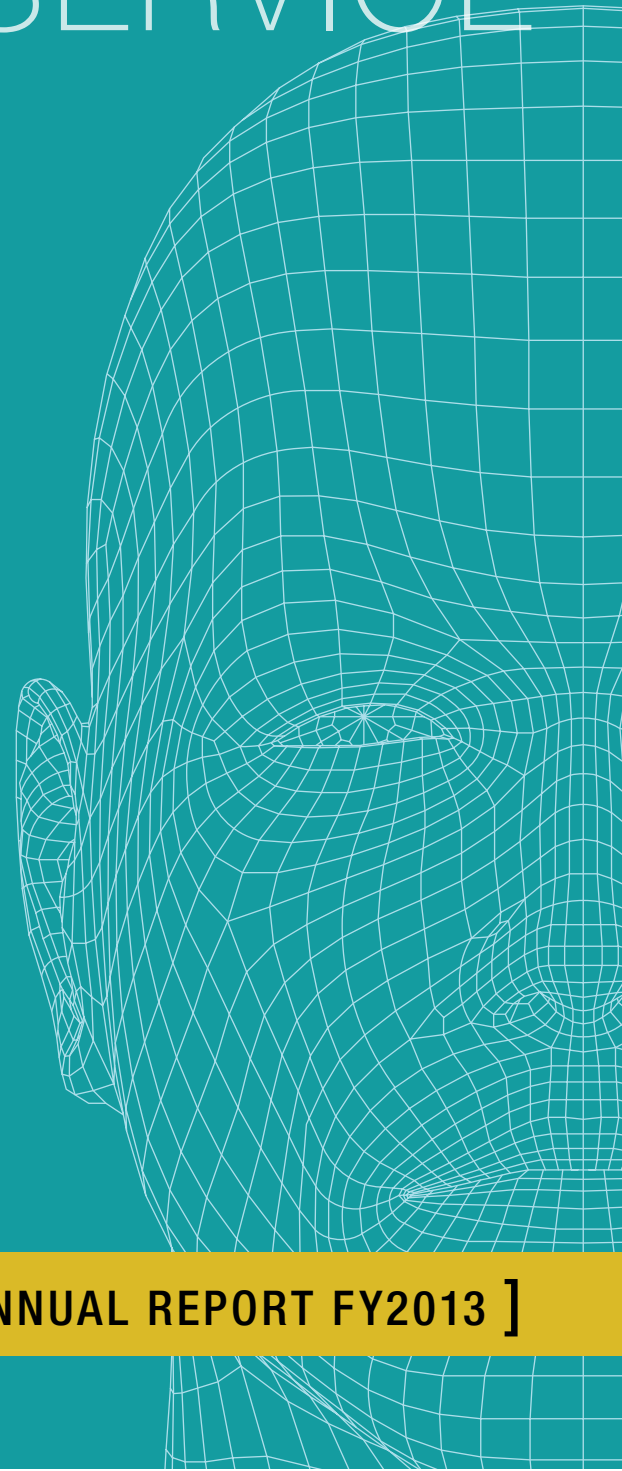


SAFETY SECURITY & SERVICE



[ANNUAL REPORT FY2013]

**CHIEF
ADMINISTRATOR
RAYMOND P.
MARTINEZ'S
MESSAGE**



There are no traffic jams when one goes the extra mile, whether that extra mile is serving the customer or protecting the customer. The New Jersey Motor Vehicle Commission (MVC) believes that the two go hand-in-hand and has spent the last fiscal year doing all we can to make our customer contact a pleasant one, while working behind the scenes to eliminate fraud and solidify the integrity of the licensing system.

Let me illustrate how these two tasks are linked. By working throughout this past year to scrub 23 million photo records to ensure that each driver is who they say they are and that they have only one record, we can then offer customer conveniences such as mail-in renewals, where the customers renew their driver's licenses from the convenience of their homes, and thereby remove hundreds of thousands of customers from the lines at our 39 motor vehicle agencies. Those citizens who still need to go to an office for help can now be served in less time.

The Skip the Trip program for those born before December 1, 1964 has revolutionized the landscape of our agencies this year. I am happy to report that the program has really taken off and wait times are down all over the state, and will continue to decrease as we expand this service to all eligible driver's license renewals.

And for those who still have to visit an agency, I am pleased to report we have replaced yet another of our antiquated facilities with a new, modern and green facility in Mercer County at our Baker's Basin location.

We have worked to assist returning veterans hoping to use the skills they learned in military service by waiving the skills test for newly-returning service personnel seeking a commercial driver's license. Hopefully this can help to put their training to productive use on the homefront.

Another segment of the motoring population was helped this year when we worked with advocates for the disabled and the medical community to reform the Persons with a Disability parking placard and license plate program. Our goal was to ensure that these valuable parking spaces throughout the state are available for those who truly need them.

We have also expanded customer convenience by initiating the sale of E-ZPass On-the-Go kits at our agencies.

I am very proud of with all that we have accomplished in FY2013 and look forward to even more great things in the next year. Thank you for your continued support.

OUTREACH



BUILDING BRIDGES

The staff of the NJ Motor Vehicle Commission has always been committed to actively engaging the Commission's customers, partners and stakeholder groups. This year was no exception.

'Wisdom Behind the Wheel'-Senior Outreach:

Since July 2012, the NJ Motor Vehicle Commission has worked in conjunction with the NJ Department of Transportation, the Division of Highway Traffic Safety, AAA and starting February 2013, the NJ Society of Optometric Physicians to present an informative and positive senior driver safety program known as "Wisdom Behind the Wheel."

Coordinated through the MVC's Speaker's Bureau, this conversational program is presented in senior centers and retirement communities throughout the state and features presenters from the organizations listed above. The one-hour program consists of a discussion on safe driver choices, adjusting to the effects of aging, pedestrian safety and proper vehicle maintenance. The program typically ends with a quiz and a question and answer session allowing for further engagement with attendees. Chief Martinez typically emcees the program.

National Organ and Tissue Donor Awareness Month: In April 2013, Chairman and Chief Administrator Martinez joined Governor Christie's call to promote organ and tissue donation throughout NJ. The Chief personally visited all 39 local Motor Vehicle Agencies and spoke to the employees about the importance of 'asking the question' of each customer every time. He was joined by representatives from the state's two Organ Procurement Organizations (OPO), NJ Sharing Network (North) and Gift of Life (South) at all stops.

In the last year, registrations at the agencies grew by almost 14 percent statewide with agencies in Newark, Lodi and Bayonne leading the way with increases over 31 percent each.

- **24 individual Wisdom Behind the Wheel presentations to over 800 seniors**
- **12 individual presentations to the NJ Business and Industry Association's Employer Legislative Committees representing over 600 members**
- **14 individual engagements with key civic and public advocacy groups representing over 750 attendees**

**PROJECT/
INITIATIVE
UPDATES**

The initial Skip the Trip program provided a convenience for those who took advantage, and led to better customer service in the agencies through reduced volume.



CUSTOMER SERVICE

July 2012 – MVC launched our first phase of mail-in driver’s license and non-driver ID renewal service since the program was suspended following the events of September 11, 2001. The program allows eligible customers born on or before December 1, 1964 to renew their documents by mail utilizing the photo and signature on file. The Skip the Trip program provides a convenience for those who take advantage, and leads to better customer service in the agencies through reduced volume.

August 2012 – Online service fees for customers processing certain motor vehicle transactions, such as registration renewals and specialized plate transactions, were reduced by 25 percent saving customers over \$670,000 annually.

September 2012 – Three motor vehicle agencies – Hazlet, Manahawkin, and Rio Grande – became official retail outlets for E-ZPass On-the-Go. Prior to this partnership, E-ZPass kits were only available at travel plazas along the Garden State Parkway, New Jersey Turnpike and Atlantic City Expressway.

September 2012 – The 1957-constructed Baker’s Basin Agency in Mercer County was demolished to make room for a modernized 12,000 square foot facility that would vastly improve customer service at this high-volume agency. The project was completed within budget and two months ahead of schedule.

November 2012 – The MVC’s Dealer Services Program (DSP) provides a vendor-run messenger service that picks up paperwork from a dealer and returns with a set of assigned license plates, completed title documents and completed registration cards. The program was expanded to allow all licensed used car dealers to subscribe to this program.

March 2013 – The Motor Vehicle Commission introduced a waiver program to help veterans returning from service to more easily transition into employment opportunities by utilizing their military driving experience to obtain a Commercial Driver’s License (CDL).

PUBLIC SERVICE

July 2012 – The MVC partnered with the Division of Travel and Tourism to produce a commercial that not only encouraged motorists and motorcycle riders to share the road, but also shined a light on some of the state’s more scenic and desirable roadways.

From new security measures designed to further weed out fraud and protect identities to initiatives introduced to improve service levels, the last year has been full of accomplishments.

September 2012 – The Office of Employee Development created a training course dedicated to the Temporary Visa Restriction (TVR) process for motor vehicle agency employees. This course was designed to review the policies and procedures for licensing documents and verification of identity for those who are foreign-born, non-U.S. citizens who have temporary status in the United States.

October 2012 – The MVC launched a newly-enhanced School Bus Report Card. This online tool provides the general public with detailed information regarding the safety inspections of every school bus in the state.

November 2012 – A next-of-kin registry was launched to help law enforcement quickly track down the family members of non-responsive car crash victims. In 2011, Governor Christie signed the legislation now known as Sara’s Law in memory of Sara Elizabeth Dubinin from Sayreville. The registry is an online resource that gives individuals with a license or non-driver ID the opportunity to voluntarily enter up to two emergency contacts and their phone numbers through a protected database for use in the case of an unfortunate event.

May 2013 – The MVC announced new reforms to the persons with a disability parking process to reduce fraud and abuse. The changes to the law now require persons with a disability to recertify their medical requirements with a physician in an effort to prevent others from fraudulently using the parking privileges of another.

BENEFICIAL PARTNERSHIPS

May 2013 – The MVC entered into an agreement with the South Jersey Transportation Authority to aid the organization in tracking down toll violators. With information provided by the Authority, the MVC informed the identified violators that

they faced registration suspension if they did not agree to pay the unpaid tolls and administrative fees. The partnership has proven successful by bringing in overdue tolls and fees.

May 2013 – MVC, along with the departments of Environmental Protection and Treasury extended the current Enhanced Inspections and Maintenance contract with Parsons for three years. The three-year extension will result in cost savings to the state as a result of the lowered negotiated price per inspection.

WEATHERING THE SUPERSTORM

October 2012 – Before Superstorm Sandy swept New Jersey in October, the MVC was ready with a contingency plan. We knew that if state operations shut down for even one day, MVC would be faced with the possibility of expiring licenses, registrations and inspections without means of renewal. Chief Raymond Martinez issued these administrative orders:

- A 30-day extension was granted to persons whose licenses were due to expire between October 20, 2012 and October 31, 2012.
- A 30-day extension was also granted to persons whose registrations were set to expire between the same dates.

- Drivers of vehicles with an October 31 inspection expiration date were given until November 30 to have their vehicles inspected.
- A waiver of the International Fuel Tax Agreement (IFTA) penalty was granted to those individuals and businesses affected by Superstorm Sandy.

After the storm hit, Chief Martinez issued another administrative order that extended the expiration date of Temporary Tags for an additional 10 days. Decisions to open and or close agencies were continuously being made during this time based on daily local conditions. As of Thursday, November 1, 2012, select agencies and inspection stations were reopened for business, and customers were advised that road tests would be rescheduled. Within just a few days we were able to reopen 74 percent of our agencies.

As the state began to heal from the devastation left behind by the storm, MVC recognized the need to assist fellow citizens. Starting Friday, November 9, 2012, the Trenton Office Complex and all 39 motor vehicle agencies began accepting donations of baby care items, bottled water, non-perishable snacks, and bath towels. These items were collected and turned over to the Red Cross.



A DEDICATED WORKFORCE

December 2012 – The 2012 Charitable Campaign contributions, those voluntarily deducted from employee paychecks to be dedicated to a selected organization, totaled \$25,000.

December 2012 – In partnership with the Community Blood Council of New Jersey, MVC employees donated 106 units of blood in 2012, saving an estimated 300 lives.

SECURITY

July 2012 – The MVC partnered with state and federal law enforcement agencies to establish the Aggregated Investigative Reporting System (AIRS), which is used to help law enforcement officials more easily identify fraud and misuse.

October 2012 – The MVC sought to increase internal security by updating over 2,500 employee identification records and images to a federal standard. The new identification document is strongly resistant to identify fraud, tampering, counterfeiting, and terrorist exploitation.

October 2012 – In order to more efficiently recruit qualified Security and Investigations staff, the Division of Human Resources worked with the Civil Service Commission (CSC) to create a test for the entry level Investigator 1 title.

December 2012 – The MVC's Security and Investigations Unit started a project to replace video surveillance cameras at all motor vehicle agencies. The new cameras use more advanced technology to provide better coverage while requiring less recording hardware. All motor vehicle agencies are expected to have this new equipment fully installed by July 2014.

January 2013 – The MVC and the Attorney General's Office announced to the public Operation Facial Scrub 2012. The operation, which commenced in February 2012, was a sweeping initiative consisting of an initial examination, or "scrub," of the MVC's 23 million-image database followed by a broad criminal investigation.

February 2013 – The successes of Operation Facial Scrub were showcased at a joint press conference between the MVC and the NJ Attorney General's Office. The event highlighted:

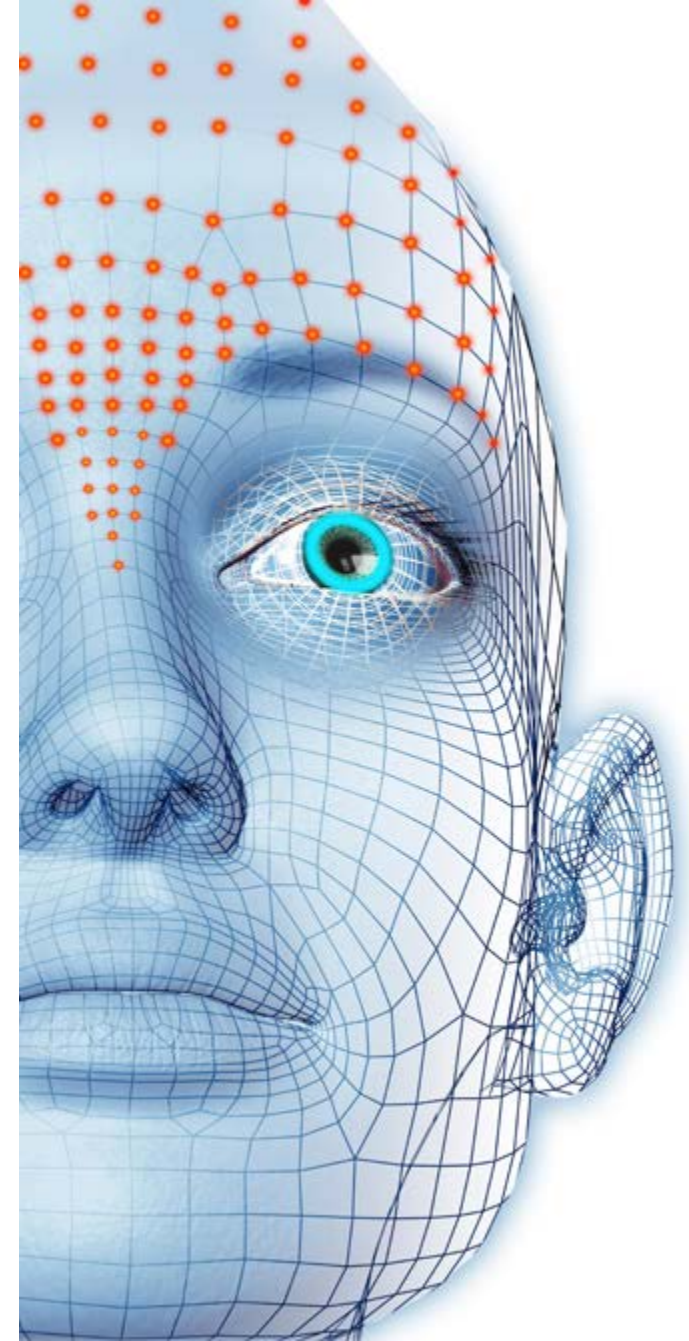
- 1,800 identified cases where customers needed to verify their identities
- 669 potential criminal cases referred to the Attorney General's Office
- 146 individuals who received administrative driver's license suspensions for misstatements of identification
- 38 criminal prosecutions
- 22 other state and federal law enforcement agencies that we have partnered with to receive the detected false identification information via a secure website

The 38 criminal defendants charged by the Attorney General's Office include five sex offenders and 29 individuals who obtained fraudulent licenses after their legitimate licenses had been suspended. Of the defendants with suspended licenses, 22 had been charged with DUI offenses, including 11 who had three or more DUI offenses. Eight of the cases involve the use of false identities to obtain CDL licenses to operate a truck or bus. The cases also included several individuals who owed child support or were otherwise ineligible for a New Jersey driver's license.

Through the sharing of these vital findings, other government agencies were able to identify:

- 20-40 potential unemployment fraud cases under investigation by the NJ Department of Labor
- 23 potential benefits fraud cases under investigation by the NJ Department of Human Services
- 3 potential cases of Medicaid fraud under investigation by the NJ Office of the State Comptroller
- 8 non-compliant Megan's Law registrants referred to the NJ State Parole Board
- 8 fraudulent passports identified by the U.S. Department of State – Diplomatic Security Service
- 5 criminal arrests by the U.S. Department of Homeland Security – Immigration and Customs Enforcement (ICE)
- 4 criminal fraud suspects identified by the U.S. Social Security Administration in connection with over \$200,000 in suspected fraud

Operation Facial Scrub identified 1,800 individuals who needed to verify their identities with the potential to become criminal cases.



FAST FACTS

PRODUCTION DATA

Total number of licensed drivers*	5,080,727
Total number of registered vehicles*	6,014,829
Number of DDL issued*	3,027,736
Number of DDL issued/weekday	34,485
Number of DDL issued/Saturday	4,790
Number of centralized initial inspections/re-inspections*	1,921,306
Number of private initial inspections/re-inspections*	378,601
Number of titles issued*	2,550,923
Number of special titles issued*	132,330
Number of calls received (Inquiries Answered)*	1,238,291
Number of documents handled by mail room*	13,193,775
Suspension Orders Issued (Administrative, Courts, UMS)*	708,292

MVC POINTS OF SERVICE

Total number of motor vehicle agencies*	39
Total number of full service regional centers*	7
Total number of centralized inspection stations/lanes*	26/114
Total number of driver testing centers(15 inside; 5 roadside; 7 both)	27
Total number of DDL workstations statewide	170
Number of visits to MVC website	16,076,841
Number of registrations renewed online	1,293,864
Total number of MVC forms available online for download	103

CORRESPONDENCE HANDLING STATISTICS

	JUL-12	AUG-12	SEP-12	OCT-12	NOV-12	DEC-12	JAN-13	FEB-13	MAR-13	APR-13	MAY-13	JUN-13	YTD TOTALS
GENERAL INFORMATION													
TOTAL CALLS HANDLED	79,764	88,453	73,313	68,244	73,831	70,861	78,421	71,913	79,393	85,129	85,245	74,112	928,679
HOLD TIMES (in seconds)	268	233	247	234	272	145	238	266	208	203	112	126	213
SUSPENSION RESTORATION													
TOTAL CALLS HANDLED	38,863	38,308	31,259	31,021	35,084	35,256	38,508	30,007	38,404	39,713	38,274	35,533	430,230
HOLD TIMES (in seconds)	341	348	545	652	334	245	725	1,230	708	660	548	325	555
CUSTOMER ADVOCACY													
TOTAL EMAILS RECEIVED	2059	2273	2239	2580	2315	1855	2508	2793	2464	2581	2192	2472	28,331
TOTAL EMAIL RESPONSES	2369	2273	2849	3034	2453	2445	3117	3201	2822	2907	2760	3009	33,239

IMPROVE DRIVER AND VEHICLE SAFETY

	FREQUENCY	DESIRED TREND	TARGET	PRIOR PERIOD	CURRENT PERIOD	% CHANGE	LAST 12 MONTH AVERAGE
SERVICE DELIVERY LEVELS - DRIVER TESTING							
To receive a scheduled road test for a class D drivers license (calendar days)	monthly	Decrease	10	14	26	85.7%	18
To receive a scheduled road test for a CDL drivers license (calendar days)	monthly	Decrease	30	8	20	150.0%	30
To receive a scheduled road test for a Motorcycle drivers license (calendar days)	monthly	Decrease	10	8	12	50.0%	11
To receive a scheduled driver conference (calendar days)	monthly	Decrease	30	94	61	-34.8%	81
SERVICE DELIVERY LEVELS - CORRESPONDENCE RESPONSE TIMES							
To speak with a representative for general information (minutes)	monthly	Decrease	1 min	3.4	1.9	-44.8%	3.6
To speak with a representative for surcharge processing (minutes)	monthly	Decrease	5 min	1.2	1.3	9.9%	4.2
To receive a response from an email (business days)	monthly	Maintain	1 day	1	1	0.0%	1
To receive a response from a letter (business days)	monthly	Maintain	10 days	10	10	0.0%	10
Percent of medical review cases backlogged over 3 weeks.	monthly	Decrease	10%	6%	4%	-25.0%	7%

*FY2013 Actuals from the BB104 Annual Document

AGENCY TOTAL TRANSACTIONS

AGENCY	FY09	FY10	FY11	FY12	FY13	FY12 - 13	AVE 5YR
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AGENCY	FY09	FY10	FY11	FY12	FY13	FY12 - 13	AVE 5YR
Bayonne Total	140,044	161,676	192,155	157,378	159,104	1%	162,071
Bakers Basin Total	210,198	240,014	320,501	233,408	226,344	-3%	246,093
North Bergen Total	168,948	199,785	262,331	217,424	212,580	-2%	212,214
Bridgeton Total (Closed)	60,377	64,936	37,073	-	-	-	-
Camden Total	90,868	100,124	120,714	96,061	95,468	-1%	100,647
Cherry Hill Total	121,355	137,303	179,634	130,557	132,026	1%	140,175
Cardiff Total	189,201	225,751	296,640	228,037	228,001	0%	233,526
Database Corrections Total	100,871	86,207	74,374	52,220	70,457	35%	76,826
West Deptford Total	155,523	167,902	211,038	159,572	163,719	3%	171,551
South Brunswick Total	148,370	160,956	209,892	175,563	176,308	0%	174,218
Edison Total	158,894	186,567	259,210	205,056	203,695	-1%	202,684
Elizabeth Total (Closed)	138,049	157,307	93,845	-	-	-	-
East Orange Total	151,954	172,403	225,603	184,735	177,674	-4%	182,474
Eatontown Total	239,207	302,536	376,958	279,032	284,397	2%	296,426
Flemington Total	77,656	94,915	133,440	126,842	105,853	-17%	107,741
Freehold Total	131,554	165,186	219,111	174,822	175,000	0%	173,135
Government Unit Total	42,364	40,873	43,129	60,669	39,904	-34%	45,388
Runnemede Total	132,068	155,976	207,280	159,668	166,646	4%	164,328
Jersey City Total	101,392	118,476	183,142	135,257	134,096	-1%	134,473
Lakewood Total	201,089	202,147	245,122	183,215	181,141	-1%	202,543
Lodi Total	255,570	262,554	331,387	268,152	268,661	0%	277,265
Hazlet Total	121,879	145,706	209,861	167,946	170,034	1%	163,085
Medford Total	129,076	154,403	200,310	150,677	150,697	0%	157,033
Mount Holly Total	165,363	194,448	243,487	185,794	180,782	-3%	193,975
Manakawkin Total	119,462	139,916	169,655	124,481	128,860	4%	136,475
Morristown Total (Closed)	105,527	128,880	21,565	-	-	-	-
Newark Total	178,963	197,277	251,164	205,750	199,043	-3%	206,439
Newton Total	99,471	123,762	175,268	145,051	138,335	-5%	136,377
Oakland Total	140,496	167,679	315,031	252,242	240,657	-5%	223,221
Paterson Total	105,390	133,820	174,498	150,343	147,011	-2%	142,212
Rahway Total	208,612	237,534	316,078	279,535	284,762	2%	265,304
Randolph Total	151,676	176,846	349,813	272,643	257,403	-6%	241,676
Rio Grande Total	103,537	115,787	136,789	107,873	108,796	1%	114,556
Salem Total	71,651	82,957	111,765	117,336	136,112	16%	103,964
South Plainfield Total	172,127	192,487	241,296	174,268	166,204	-5%	189,276
Springfield Total	161,649	206,562	289,647	209,463	198,795	-5%	213,223
Somerville Total	120,513	152,802	227,912	194,411	197,390	2%	178,606
Trenton Total	110,254	123,503	147,818	116,446	118,149	1%	123,234
Toms River Total	79,806	158,538	224,000	164,468	163,118	-1%	157,986
Special Titles Total	47,721	72,029	58,815	64,985	85,931	32%	65,896
Vineland Total	126,451	152,258	205,419	181,986	181,594	0%	169,542
Washington Total	105,767	129,143	167,476	135,215	132,086	-2%	133,937
Wykoff Total (Closed)	136,878	178,563	113,764	-	-	-	-
Wallington Total	133,084	161,788	226,743	168,634	176,183	4%	173,286
Wayne Total	232,597	259,698	311,262	235,548	239,282	2%	255,677
Turnersville Total	168,987	195,306	254,869	210,313	208,299	-1%	207,555
Agency Total	6,312,489	7,385,286	9,366,884	7,243,076	7,210,597	0%	7,503,666

ARRESTS FROM JULY 01, 2012 THROUGH JUNE 30, 2013	
AGENCY	ARRESTS
Bakers Basin	3
Bayonne	4
Camden	37
Cardiff	8
Cherry Hill	0
East Orange	19
Eatontown	10
Edison	0
Flemington	1
Freehold	1
Hazlet	6
Jersey City	1
Lakewood	11
Lodi	1
Manahawkin	9
Medford	2
Mount Holly	9
Newark	5
Newton	5
North Bergen	2
Oakland	3
Paterson	12
Rahway	4
Randolph	3
Rio Grande	2
Runnemede	4
Salem	4
Somerville	3
South Brunswick	1
South Plainfield	19
Springfield	3
Toms River	3
Trenton Office Complex	23
Trenton Regional	23
Turnersville	1
Vineland	3
Wallington	3
Wayne	3
Washington	1
West Deptford	12
Operation Project Facial Scrub - 2012	48
MVC Employee Arrests for Crimes Related to MVC Business	0

NEW JERSEY MOTOR VEHICLE COMMISSION
FY 2013 ANNUAL BUDGET REPORT

	FY 2013 ACTUALS ¹	FY 2014 BUDGET
RESOURCES		
Reappropriation		
Surplus/(Deficit) Adjustment²	\$ 55,894	\$ 37,188
Operating Resources		
MVC Base Budget	\$ 294,572	\$ 295,780
Security Surcharge (\$7)	42,126	41,100
Digital Driver License Fee (\$6)	14,116	15,200
Sub-Total Operating Resources	\$ 350,814	\$ 352,080
Dedicated Resources		
Commercial Vehicle Enforcement Fund	\$ 13,013	\$ 12,900
Commercial Bus Inspections	700	695
School Bus Inspections	1,218	1,500
Motorcycle Safety Education Fund	530	473
Omnibus Safety Enforcement	19	49
Security Responsibility	19,373	20,034
Sub-Total Dedicated Resources	\$ 34,853	\$ 35,651
Bond Fund		
Bond Fund Reappropriation ³	\$ 3,617	\$ 3,312
Bond Fund Interest ⁴	-	9
Sub-Total Bond Fund	\$ 3,617	\$ 3,321
Grant Funds		
Prior Year Grant Award Balances ⁵	\$ 6,651	\$ 3,880
Grant Awards	1,609	1,700
Sub-Total Grant Funds	\$ 8,260	\$ 5,580
TOTAL RESOURCES	\$ 453,438	\$ 433,820

EXPENDITURES		
Operating Expenditures		
Salaries & Fringe	\$ 152,957	\$ 163,562
Materials and Supplies	11,934	13,568
Services Other Than Personal	45,536	54,918
Parsons Inspection Contract	37,822	39,034
Maintenance and Fixed Charges	6,231	6,925
Claims and Indirect	532	507
Special Purpose	-	1,181
Additions, Improvements, Equipment	5,282	3,615
Sub-Total Operating Expenditures	\$ 260,294	\$ 283,310
Dedicated Fund Supported Expenditures		
Commercial Vehicle Enforcement Fund	\$ 7,716	\$ 7,129
Commercial Bus Inspections	2,033	2,038
School Bus Inspections	7,445	7,415
Motorcycle Safety Education Fund	15	370
Omnibus Safety Enforcement	-	-
Security Responsibility	19,373	20,034
Sub-Total Dedicated Expenditures	\$ 36,582	\$ 36,986
Capital Program	\$ 978	\$ 21,060
Bond Fund	\$ 306	-
Grant Award Expenditures	\$ 4,380	\$ 3,350
State Budget Contributions	\$ 108,190	\$ 72,209
Transfer Adjustments In/(Out)⁶	\$ 1,672	\$ -
TOTAL EXPENDITURES	\$ 409,058	\$ 416,915

TOTAL RESOURCES: ALL FUNDS	\$ 453,438	\$ 433,820
TOTAL EXPENDITURES: ALL FUNDS	\$ 409,058	\$ 416,915
SURPLUS/(DEFICIT): ALL FUNDS ⁷	\$ 44,380	\$ 16,905

- FY 2013 Actuals are based upon close-out, which includes expended and encumbered through July 31, 2013.
- Surplus Adjustment excludes prior year grant balances and bond fund reappropriations. The FY 2013 Surplus Adjustment is as of the FY 2012 Close-Out Report plus cancellation of prior year purchase order balances processed during FY 2013, plus any FY 2012 revenue adjustments.
- Bond Fund Reappropriation includes unexpended interest earnings from prior fiscal years.
- FY 2014 identified Bond Interest is the anticipated FY 2013 Bond Interest that is not expected to post until September 2013.
- Prior year grant balances are based upon eligible funds to spend and may deviate throughout the year based upon project completion, as well as, ability to expend before grant expiration.
- Transfer Adjustments are those funds identified through Memoranda of Agreement for services not specifically listed in the expenditure categories and for state match.
- For FY 2014, only \$11.354 million of surplus balance is of the base operating funding. The remaining surplus is bond and grant monies.

FACILITIES MAP

IN MEMORIAM

MVC FACILITY BREAKDOWN

Agency and Conference Center - 1(L)

Trenton (L)

Full Service Agencies - 3(L)

Bayonne (L)
Paterson (L)
West Deptford (L)

Full Service Agencies / VIS Combinations - 3(O)

Eatontown (O)
Newark (O)
Wayne 46 (O)

Agency / VIS Combinations - 7(O)

Bakers Basin (O)
Flemington (O)
Freehold (O)
Lodi (O)
Rahway (O)
Randolph (O)
South Brunswick (O)

Agencies - 25(L)

Camden (L)
Cardiff (L)
Cherry Hill (L)
East Orange (L)
Edison (L)
Hazlet (L)
Jersey City (L)
Lakewood (L)
Manahawkin (L)
Medford (L)
Mount Holly (L)
Newton (L)
North Bergen (L)
Oakland (L)
Rio Grande (L)
Runnemede (L)
Salem (L)
Somerville (L)
South Plainfield (L)
Springfield (L)
Toms River (L)
Turnersville (L)
Vineland (L)
Wallington (L)
Washington (L)

Vehicle Inspection Stations - 1(L), 18(O)

Cape May (O)
Cherry Hill (O)
Deptford (O)
Kilmer (O)
Lakewood (O)
Manahawkin (O)
May's Landing (O)
Millville (O)
Newton (O)
Paramus (O)
Plainfield (L)
Salem (O)
Seacaucus (O)
Southampton (O)
Washington (O)
Winslow (O)

Specialty Inspection Stations - 3(O)

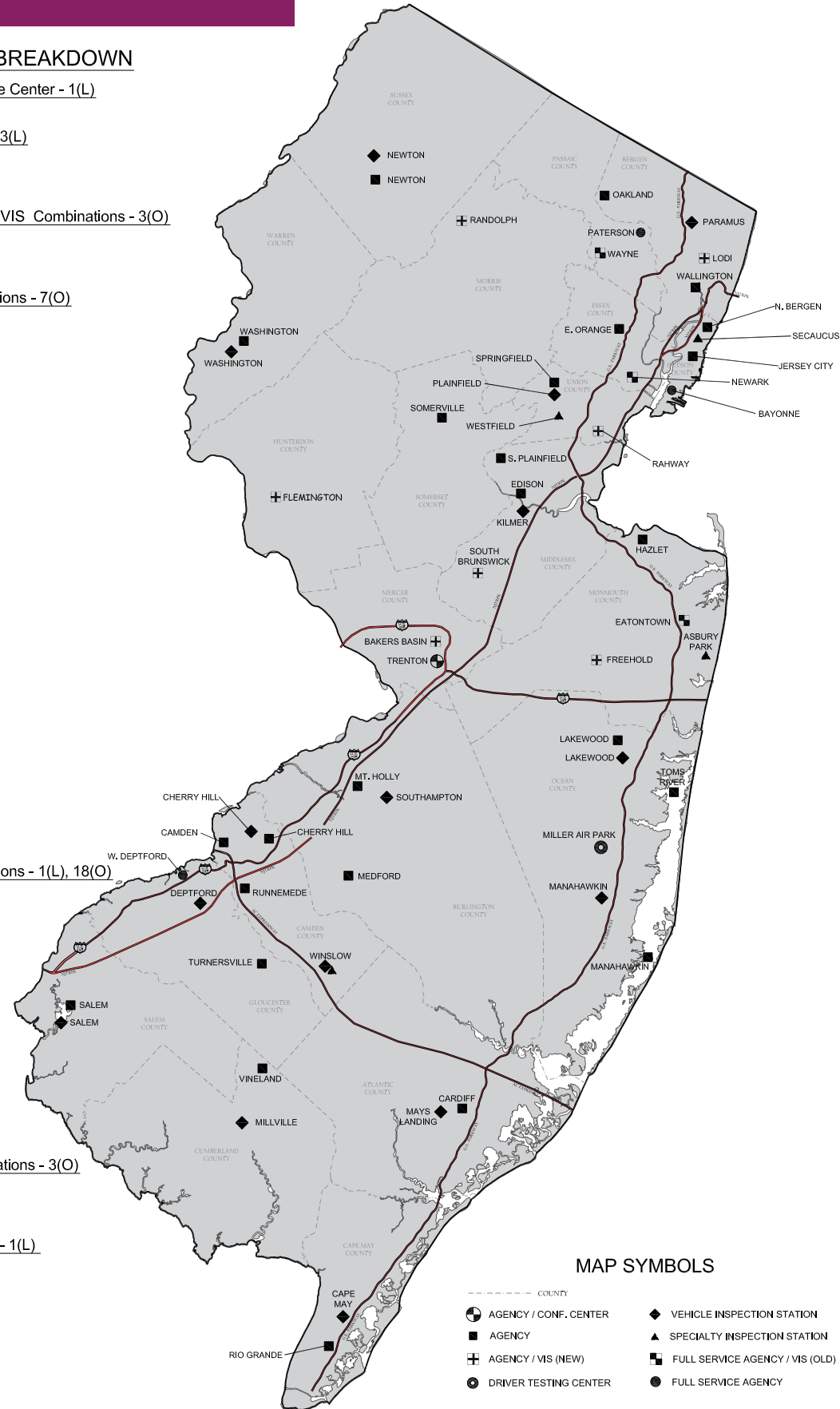
Asbury Park Specialty (O)
Westfield Specialty (O)
Winslow Specialty (O)

Driver Testing Centers - 1(L)

Miller Air Park (L)

Notes

Leased (L)
Owned (O)



John Wilson – Technician

Barbara Hogan – Technician

Audrey Reed – Technician

Dennis Casasnovas – Technician

Mary Kinney – Personnel Assistant 1

Preston Kent – Safety Specialist 1

Cynthia Mimes – Records Tech 2



Governor Chris Christie
Lt. Governor Kim Guadagno

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