



NJDOT ADA/504 EXTERNAL WORKGROUP

Mission Statement:

"Working to ensure that persons with disabilities have equal access to and enjoyment of New Jersey's roadway and pedestrian facilities and any NJDOT program, activity, service or benefit provided to the general public."

Vision:

"To provide safe and efficient transportation services by removing existing accessibility barriers on NJDOT roadways and in pedestrian facilities, communications, policies and programs through ongoing partnerships with members of the disability community, interested citizens, and local and regional stakeholders in the State of New Jersey."

ADA WORKGROUP

NJDOT was charged with developing an ADA/504 Program after a baseline assessment by FHWA in 2007. In 2008, the Director of Civil Rights and staff met Senior Leadership to establish an ADA Workgroup to assist with ensuring ADA compliance on NJ state-owned roadways and pedestrian facilities. The ADA Workgroup is composed of subject matter experts on external ADA related issues, appointed by upper management, who provide technical guidance on ADA and inform ADA/Civil Rights Unit on transportation projects and activities.

Composed of personnel from:

- Operations – Traffic Engineering & Safety
- Operations Support
- Facilities/Regions Operations
- Capital Program Management
- OIT/GIS/IT
- Communications

Responsibilities

- Serve as "ADA Ambassadors" for the Department
- Maintain a greater understanding of Title II and ADA
- Be able to answer or direct staff questions to the appropriate channels
- Set a good example by knowing NJDOT guidelines and procedures for addressing complaints and inquiries from the public
- Assists other NJDOT staff in following correct ADA processes and procedures
- Ongoing coordination with ADA/Civil Rights Unit in advancing the Department's ability to providing accessibility

- **Identify gaps and opportunities for improvement within the Department**

Accomplishments

- **Gap analysis of ADA-relevant data across Departmental Divisions (based on group interviews)**
- **Draft Transition Plan**
- **Compilation of ADA resources and Best Practice Materials**
- **Mission and Vision Statement for the Program**
- **External ADA Training Materials**
- **Public documents and outreach materials (i.e. – brochure, complaint form, Transition Plan, etc.)**
- **Data summaries on disabled population throughout New Jersey**